

# EPRI CIO Workshop Results

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**Erfan Ibrahim – EPRI**  
**[eibrahim@epri.com](mailto:eibrahim@epri.com)**  
**(925) 785-5967**

# Value of Smart Grid

- Develop Better Understanding of What Smart Grid Is
- Disaggregate Value of Smart Grid
- Define Secondary Benefits of Smart Grid
- Define Value / Business Case for IT Investment
- Assess Impact of Economic Slowdown on Smart Grid/IT Investments

# Value of Smart Grid

- Define Value of Smart Grid for Customers (Incentives?)
- Define Impact of Smart Grid on Customers: Service Quality Index
- Define Services & Business Applications that Can Leverage AMI Data
- Enhance Customer Participation in AMI-Enabled Programs (DR, TOU Rates)

# Regulatory Issues

- Help Steer Regulations
- Stay Ahead of Compliance Regulations
- State-Level Regulations Needed